

CALNET Transition Forum September 12, 2006

CONTACTS

INFORMATION TYPE/NAME	DEPARTMENT/ORGANIZATION	PHONE	EMAIL	
CALNET TRANSITION QUESTIONS AND INFORMATION				
Statewide Telecommunications and Network Division (STND) Consultants	Department of Technology Services, STND	(916) 657-9150	stndhelpme@dts.ca.gov	
STND CONTRACTS UNIT QUESTIONS AND INFORMATION				
Annette Schubert	Department of Technology Services, STND	(916) 657-9218	annette.schubert@dts.ca.gov	
CALNET II REQUEST FOR PROPOSAL (RFP) QUESTIONS				
Steve Casarez	Department of General Services, Procurement Division	(916) 375-4481	Steve.casarez@dgs.ca.gov	
CALNET I CUSTOMER SERVICE CENTER FOR REPORTING SERVICE ISSUES				
California Major Account Center (CMAC)	AT&T and Verizon Business	1-800-303-0103		
CALNET I INVOICE ISSUE RESOLUTION				
State Integrated Billing System (SIBS)	AT&T and Verizon Business	1-888-791-7427		

WEBSITES

Homepages	URLs	
CALNET Transition - NEW	http://www.dts.ca.gov/stnd/calnet-transition.asp	
Statewide Telecommunications and Network Division	http://www.dts.ca.gov/stnd/	
Department of Technology Services	www.dts.ca.gov	
CALNET I Services and Contract	www.calnetinfo.com	

SUBMIT CALNET TRANSITION QUESTIONS TO: stndhelpme@dts.ca.gov